



Customer Review

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100 Coombs Road | Moxee, WA 98936

Warehouse 509.248.4610

Fax 509.248.0978

1.800.300.0978

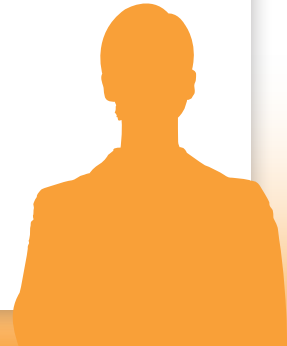
Dear Steve and Clay,

Thank you for the fabulous job on our windows, slider and front door. Enclosed is a check for the balance due.

We would like to know when the screen door is expected to arrive for the sliding door as well as when we will receive a written warranty from the manufacture stating the "lifetime guarantee". If you could reply on both of these questions we would appreciate it.

Sincerely,

Troy and Sandra





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Steve,

I received the warranties and releases in yesterday's mail. Thanks for sending them.

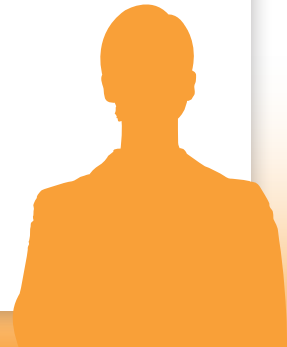
Enclosed is a check for \$12,315.08 representing the balance due.

We are very satisfied with the products and the installation. Clay and Randy did a super job. We're really grateful for their work ethic and professionalism. Once started, they worked hard to complete the job on schedule.

Thanks again for all. Feel free to use us as a reference.

Sincerely,

Ed and JoAnne





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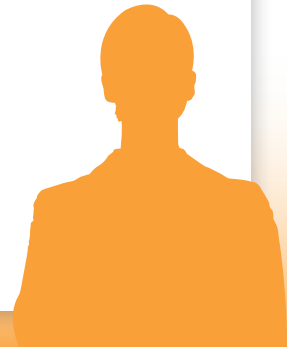
Sirs:

Thank you very much for the repair to my siding. A weird storm tore the corner off the second story flashing and I did not have a ladder tall enough.

Your representative came by and replaced it for me. I was surprised and very pleased.

Respectfully,

Frank





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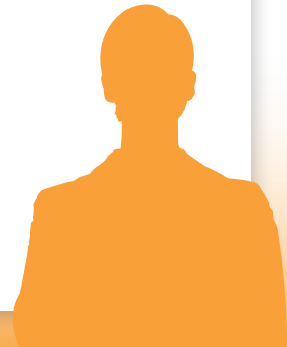
Dear Steve,

I just want to tell you how happy I am with the job you did for me. My house looks so much nicer, everything is great.

Hope you have a very nice Holiday.

Yours respectfully,

Evelyn





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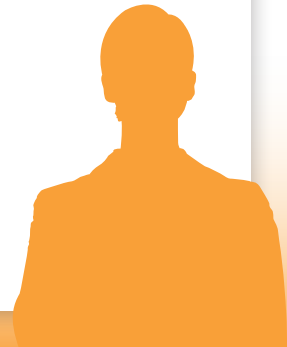
Dear Folks,

Just want you to know, the door is great and so are the windows. We are most happy with them.

Our heating (and cooling) showed an improvement in our power bill at once.

Cordially yours,

Howard





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Steve,

Thank you for the special attention you gave us.

Carol

Steve,

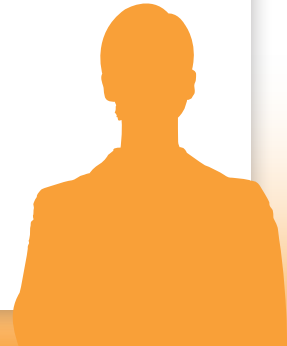
A job well done. The crew of Bill and Roy were great to work with.

Shirley and Jerry

Steve,

Whatever you do, don't let Don and Joe get away. What super guys! Thank you all for a good experience and a great remodel job.

Noble and Cassie





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Dear Mr. Robinson:

I am very pleased with my siding. It looks terrific. I think I'm the envy of the neighborhood.

Your crew worked in 90 degree temperatures and did a splendid job. I only knew one by name (Mike) and he was very obliging as was the rest of the crew. Before they left they did a splendid job of cleaning up the yard.

Thanks again,

Yolanda





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Dear Steve,

We wish to thank you for the job done on our windows and the door. We appreciate the basement door, it needed a new one. Thank you so much. The garage windows look so much better now. Thank you too for the soffit on the garage. We truly appreciate your thoughtfulness.

Very Sincerely,

Ray and Hide

Dear Steve,

Roy completed the two remaining tasks on the Lisk Property today. We are very pleased with the outcome of the project. Personally, I feel like I own a new home each day when I return. Please thank Roy for us for a job well done. Also, if you'd like to use us for a reference in the future, feel free to do so.

Best regards,

John





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Hi Steve,

Your crew did an excellent job on my house. They took an old house and made it look like new. Thanks a lot,

Mike

Dear Home Improvement Products,

We are very pleased to tell you what a wonderful job your company has done on our house. With what your employee had to work on, he did wonders.

We have had several compliments on the way things have turned out. Of course we are the envy of the neighborhood.

Your company took this old house built in 1935 and made it look like it was just constructed. You need to see it to appreciate the works.

Thanks,

Russell and Lucille





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Dear Steve,

Thank you, so much for changing the window in our bathroom, we really appreciate it, and as usual, Randy did an excellent job on the installation.

As we mentioned in our previous letter, we are very pleased with the new siding... . . . it makes a 50 year old house look new.

Our new vinyl windows look terrific and we are so happy that we decided to have the ones in the kitchen and dining room replaced at the same time. They not only make the house look good on the outside, but what a difference on the inside.

.....We now have the best looking house in the neighborhood.....

Thanks again,

Warren and Jeri





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Dear Steve,

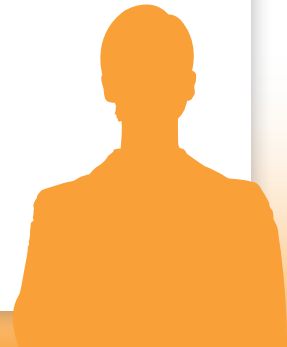
Thank you for your help in making our house a beautiful showpiece. We love it.

Ross and matt were the greatest also. We really feel they went over and above what was expected and took really good care of us. It was nice not having to worry about anything. Even at the end when they cleaned up the mess – it was perfect (and I'm really picky!)

Anyway, thanks again, we are happy to recommend you to all our friends, family, co-workers, and clients.

Our house is beautiful!

Lois, Mark, and Ryan





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Steve,

The new vinyl siding is indeed a "Home Improvement." Our whole house looks better with the new red barn gables, a perfect compliment to the metal awnings. The craftsmen are very competent and their finish product reflects their professionalism. We appreciate the nice work.

Lloyd & Lois

Dear Steve,

Enclosed is the final check for the final payment. We are more than happy and satisfied with the product and the installation and workmanship. Don and Joe did an excellent job. They both took pride in their work and were very pleasant and very careful of our shrubs and flowers and very neat and cleaned up after every work day.

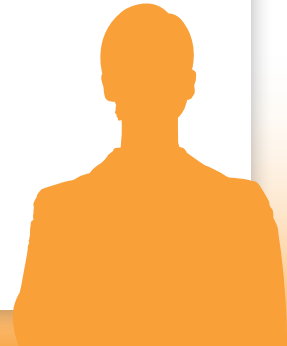
We have received countless compliments on the quality and style and color choice which you helped us decide on. We are especially pleased with the insulation they installed under the siding. We can tell a difference in the inside temperature already and we know it will make our home cozy this winter.

We already told others about your company and will continue to do so.

Thank you,

Sincerely,

Allan & Darleen





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Dear Steve,

Well the job is done! It was finished late Friday. I am SOOOO happy with the new windows and glass sliding door that I go from room to room looking at them... just like a kid-with-a-new-toy!! I've invited my friends to come SEE!! Ill have a little painting to do in the spring, but that is no problem. Clay told me what to use... primer and sandpaper and how to do it.

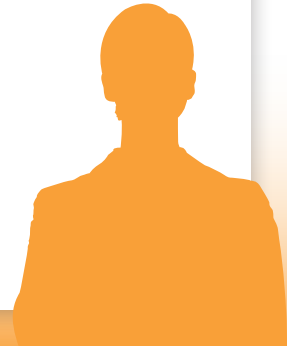
Clay and Ron are two very nice persons. They didn't waste any time and I couldn't believe how FAST the job was done, I just might hire out as a female-window-installer!!

Enclosed is a check for seven thousand dollars.... \$7,000.... payment in full. I didn't want to send a personal check for that large an amount.

Oh, on other thing... When the man delivered the windows, he backed into my driveway and off the edge of the concrete onto the lawn there is a sprinkler head. I won't know if it was damaged until I turn the water on next spring. I didn't think of that sprinkler head until after he left. If there is any damage, ill let you know, and if you don't hear from me, you'll know that it was okay.

HAVE A HAPPY CHRISTMAS AND A MERRRY NEW YEAR!!

Sincerely,
Vivian





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Steve,

Thanks to you and your crew for the great service. We are very happy with the “new look” for an old house.

Bill

Very impressive work. Great service, too.

Troy and Sandy

Our home looks great! You did a fine job

Bill and Doris

Dear Steve, Bill, and Roy;

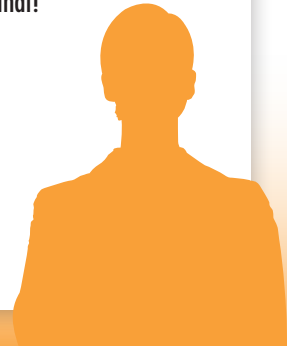
Our sincere thanks for the wonderful service we received from all of you. We appreciate the quality job the fellows did re-doing our home, and the speed in which they accomplished it.

Not to mention that they worked in zero degree weather! What great guys!

Thanks Steve, for working with us and getting the job re-done. We will always be grateful we chose Home Improvement Products to do business with and we really mean that!

Sincerely,

Chuck and Sandy





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Dear Steve,

I want to thank you and your crew for the great job you did replacing my old windows. My new vinyl windows look terrific. The installation crew was quick, efficient and neat. I was really pleased when they returned the next day to wash my new windows for me. Nice touch!

I look forward to having you help me with my vinyl siding needs.

Thanks again,

Susan

To Whom it May Concern,

Thanks for letting us pay this way. We really like the windows and the neat job that was done.

We will be food advertisement for you.

Thanks again,

Enella

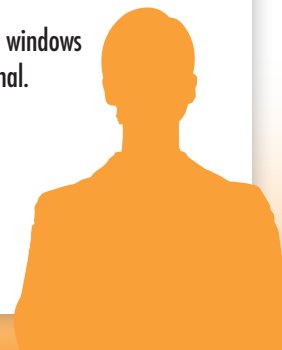
Dear Steve,

We are so happy with our new windows. Our new room looks so very nice now. You'll have to stop by and see it.

Don't know if it will do any good, but we have told a lot of people about our windows and the young man who installed them. They were really nice and professional.

Thanks again,

Grayce





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Steve,

The windows are great! We love them – a class act!

Thanks again,

Rod and Nancy

Steve,

We had the aluminum siding put on our home in the early 1960's. At the time you had just offered the siding, which looked like rock and we had that put across the front of the house; from the ground to under the windows.

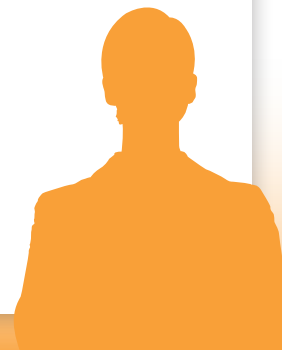
After rains, hard water from the well, irrigation water, winds and even Mt. Saint Helens dumping ash on it, still looks great.

We had the storm doors put on at the same time and after all these years the lock on the latch and the hydraulic stopper is wearing out.

People are always commenting on how nice the place looks, once in awhile we find a nail working its way out. I think the U.S. choppers are the cause of that. They really shake our house sometimes.

Thanks for a good product. We are very proud of our home.

Raymond





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Steve,

We both wanted to thank you very much. We're very pleased on the way our house turned out. Enjoyed the helpers, they were good about the clean-up, doing a very good job and very concerned about our wants.

Thanks again,

Bob and Deanna

